



# Washington Ambulance Association Annual Report

## 2023

109 Bee Brook Road - P.O. Box 294 - Washington Depot, CT 06794 - (860)868-7913 - [www.washingtonambulance.org](http://www.washingtonambulance.org)

### ACTIVE RESPONDERS

Heidi Johnson, Chief  
Morgen Fisher, Assistant Chief  
Philip Wildman, Captain  
Steve Wright, Training Lt.  
Anne Martin, Secretary  
Linda Williams, Chaplain

Kristin Bailey  
Jessie Barr  
Shari Barron  
Scott Bowman  
Chris Campbell  
Jorge Criollo  
Stacie DeGrazia  
Justin Duncan  
Lisa Duncan  
Elliott Fisher  
Robyn Gray  
Nick Havasi  
Erin Josefson  
Greg LaCava  
Lauren Lord  
Amy Paulekas  
Jim McDonough  
Jack Pascal  
Nathan Perrault  
Tim Ruh  
Jim Schultz  
Jennifer Stirbl  
Hank Valley  
Mo Van Moffaert  
Bob Weber  
Adam Woodruff

### SUPPORTING CREW

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Duncan Woodruff

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Joe Fredlund  
Robert H. Futh, Jr.  
Heidi Johnson, ex-officio  
Jack Pascal  
John Quist  
Mitchell Soloman  
David Werkhoven  
Darcy Wright-Campbell  
Harry Wright



Dear Friends and Neighbors -

Washington Ambulance Association (WAA) has been busy! We have responded to more than 400 emergency calls so far this year. All of this has been managed by our hard-working volunteers and covered **FREE OF CHARGE**. That is right - we do not bill our patients for this essential service! We appreciate the support you extend to WAA as we continue our mission to provide you with ever evolving and improving care.

Our EMS Family suffered a great loss in 2023. Debbie Forese lost a brave battle with cancer. She was a WAA member for 30 years. Deb was a strong EMT and an incredible force in raising funds and awareness for WAA. As a member of our Patient Advocacy Team, she was a steadfast activist for patients and their families. Deb also kick-started conversation that eventually led to the purchase of our new headquarters. Her impact will never be forgotten. RIP EMS 45.



There is so much excitement in town about the renovation project of our new headquarters at 92 Bee Brook Road. We will have a beautiful and well-equipped space not only for the needs of today, but for the future. We have planned every detail with purpose and responsibility. This will undoubtedly strengthen and improve Emergency Medical Services in Washington. We look forward to breaking ground in 2024.

Your donations, through this annual appeal, will fund our operating expenses, recruitment/retention, equipment purchases, and future vehicle replacement. It ensures our key services are funded and our members are supported. Together, we continue to make a difference every day in so many ways.

Respectfully,

Philip "Chip" Wildman  
President, Washington Ambulance Association



### Giving to Washington Ambulance is easy:

- You can donate online! To do so, go to our website [www.washingtonambulance.org](http://www.washingtonambulance.org) or simply scan the QR code here.
- Alternatively, please feel free to place a check in the enclosed remittance envelope.

**Thank You!**



Financial Management

# 10 states with the highest, lowest average price for ambulance service with advanced life support

Andrew Cass - Tuesday, September 20th, 2022



The average price for ambulance service with advanced life support is highest among California providers and lowest among North Carolina providers, according to an analysis conducted by data analytics company Hospital Pricing Specialists.

Hospital Pricing Specialists reviewed claims in its national database for Fiscal Year 2021, according to the report shared with Becker's.

### 10 states with the highest average price

1. California: \$2,407.00
2. Rhode Island: \$2,267.84
3. Massachusetts: \$2,127.49
4. New Jersey: \$2,094.75
5. Minnesota: \$1,796.09
6. Hawaii: \$1,673.89
7. Connecticut: \$1,601.73
8. Oregon: \$1,543.50
9. Utah: \$1,499.35
10. Arkansas: \$1,377.07



## Does Insurance Cover Ambulance Rides?

Private health insurance companies typically provide at least some coverage for ambulance rides, but it depends on the reason for the transport. Most private health insurance plans cover *medically necessary* ambulance transport.

"Whether an insurance company will cover an ambulance ride depends on whether the transport was medically necessary or not," says Ken Perry, an emergency medicine doctor in Charleston, South Carolina.

Even if an ambulance ride is deemed medically necessary, such as following a serious car accident, you may still have to pay a copay, coinsurance and a deductible, says Perry.

A health insurance deductible is the amount you pay out of pocket before your health insurance company pays a portion of your health care expenses. Coinsurance is the percentage of a health insurance bill that you pay after reaching your deductible. The exact coinsurance percentage varies by health insurance plan. For example, you may pay 20% for services and the health plan picks up the other 80%.

“Whether an insurance company will cover an ambulance ride depends on whether the transport was medically necessary or not.”

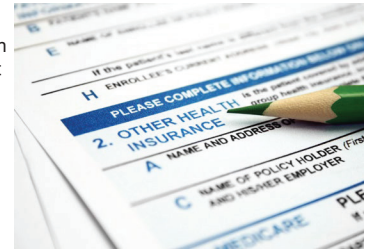
## Patients with health insurance – is your coverage enough? For most insured patients, there is still a balance due.

### Approved ambulance “Treatment and Non-Transport” billing effective June 1, 2021

The State of CT Department of Public Health Office of Emergency Medical Services established a treatment and non-transport rate in which allows ambulance services to bill patients and/or their insurance company when a patient is treated on scene but then opts not to be transported to a hospital emergency department. Examples include, but are not limited to: fall victims, diabetic emergencies, and motor vehicle accidents.

The average rate for treatment and non-transport in CT is currently **\$257.00** at the BLS level. Should a paramedic perform an ALS treatment and non-transport the rate average is **\$407.00**.

**Treatment and non-transport is not covered by Medicare. Patients may be responsible for the balance once processed by Medicare or other insurance carriers.**



## Fortunately, the town of Washington Connecticut does NOT have the burden of ambulance bills.

# WASHINGTON AMBULANCE ASSOCIATION IS A FREE SERVICE

### WHY is WASHINGTON AMBULANCE ASSOCIATION a non-billing service?

WAA was founded in 1942 by the Lions Club of Washington with a simple mission – an ambulance service provided as a public benefaction. It was to be free to the residents of Washington. 81 years later - **We make this happen!**

**We, the members of WAA**, the unpaid volunteer Emergency Medical Technicians and Emergency Medical Responders have a passion and drive to do the right thing for our community. We are your neighbors and friends that have pledged to be there for you in times of crisis. But we know we cannot do this alone. We also work hard behind the scenes to raise awareness and funding so our essential service can continue to grow and thrive.

**We, the residents, family, and friends of Washington, CT.** We understand how vital EMS is and we must continue to support WAA. We have a proud and lasting tradition of helping one another. “We” includes the members of WAA. Take a look at the donor list and you will see our members’ names as well. Why do we give our time, talents, AND money? Because we truly understand from a first-hand perspective how important EMS is to our hometown. If you are seriously ill or injured, if you have a car accident, if you should fall and really can’t get up - we are here to help. And we don’t want you to have to worry about an ambulance bill. We believe in paying it forward and will treat you like family.

### HOW can WASHINGTON AMBULANCE ASSOCIATION remain a non-billing service?

**By our collective commitment to supporting volunteer Emergency Medical Services (EMS).** If we had to rely on paid staffing of just one BLS ambulance 24/7 the cost would exceed \$600,000 annually. Our volunteers are the main reason Washington receives FREE Emergency Medical Services. We are unpaid staffing 24/7 of not just one, but TWO ambulances. But it doesn’t stop there.

**WAA’s Line Officers are committed to being fiscally responsible.** We examine needs, data, and trends to not only plan for this year, we plan out 5 years, 10 years, and beyond. We set an annual budget. We adhere to written bylaws. We are accountable to a WAA Board of Directors on any major expenditures. We take our role seriously and willingly sacrifice so much to answer the call.

*“Passion alone can't cut it. For passion to survive it needs structure. A why without how has little probability of success.”*  
— Simon Sinek

# The New Headquarters Renovation Project FAQ

## Why do you need your own building?

After almost 30 years in the Depot Firehouse, demands on EMS and FD have increased greatly. Our call volumes have risen. Our apparatus needs have grown. Our training schedules often overlap. This complicates use of the single building for two very different emergency services. WAA and WVFD will both benefit from individual headquarters.

## Why is this project so expensive?

The building materials assumed are consistent with new EMS facilities constructed in the State of Connecticut to insure durability, safety, security, and ease of maintenance over the life of the structure.

The "average" cost per square foot anticipated for the interior renovation & new construction is equal to \$427.10 per square foot. This represents to the Town of Washington a considerable savings over a "new build" facility.

Our Feasibility Study and breakdown of the project estimates is available for you to view on [www.washingtonct.org](http://www.washingtonct.org)

## How will this benefit the community?

First, this building supports our volunteer EMTs and EMRs in many ways. It allows training on our schedules with easy access to our training equipment. It allows dedicated quiet office and study spaces. There are necessities such as sleeping quarters, bathrooms with showers, and a full kitchen for members to comfortably be on-call in the building 24/7.

By extension, the community benefits in many ways. With members in the building, we can guarantee faster response times.

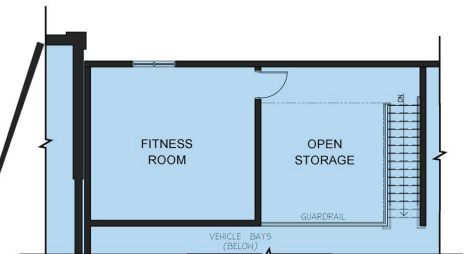
By having a spacious training area, we can expand our offerings of community classes. There are substantial savings in supporting the volunteer model. By investing in support of volunteer EMS, the town is not burdened with staffing costs.

## Are my taxes going up because of this?

First Selectman Jim Brinton has been quite clear in addressing this question. "The goal of the Board of Selectmen and the Board of Finance is to have zero impact on the mill rate... Public safety has and will continue to be a top priority for our community."



## 92 BEE BROOK ROAD WASHINGTON DEPOT



PROPOSED  
MEZZANINE  
FLOOR PLAN



PROPOSED FLOOR PLAN

PROPOSED ADDITION FOR  
APPARATUS BAYS



**WASHINGTON AMBULANCE ASSOC.**  
**P.O. BOX 294 – 109 BEE BROOK RD**  
**WASHINGTON DEPOT, CT 06794**

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We are pleased to present our 2023 Annual Report. We hope you will take the time to read about WAA. Get to know who we are, why we stand out, and how we continue growing stronger with your support.

**Please join us in honoring Duncan Woodruff**



Duncan retired from our active responder list in March of '23 after 46 years of volunteer service. A proclamation was read and presented to Duncan by First Selectman Jim Brinton.



# We are grateful to each and every donor supporting our team

## LIFE SAVERS (over \$10,000)

Scott and Pamela Bowman  
Michael Dennis and  
Katherine Wenning  
A. Eugene Kohn Family Fund  
Michael and Marjorie Stern

## HONORARY CREW (\$5,000 to \$10,000)

Jesse Angelo  
Pamela Cantor  
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(Give Local bonus funds/prizes)  
Anne S. Fuchs  
Ron Garfunkel and Sandra Breakstone

Gartner Matching Gift  
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The Kestrel Foundation  
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Audrey and Daniel Meyer  
St. John's Episcopal Church

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Bette Weed  
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Wool Family Charitable Trust

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Caroline Vanderlip and  
Mark Krentzman  
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Bethlehem-Washington Rotary  
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Ashley Williams  
Peter and Barbara Wodtke  
Michael Wortzman

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Thomas and Ronna Bennett  
Lisa and Avi Berg

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Heidi Johnson  
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Joanne and Jim Kelly  
Donald Kilpatrick and  
Karen Lavine  
Peter G. Kirk  
Kristen Kish  
Caroline Klein  
Thomas and Jennifer Knecht  
Lawrence Komisa  
Charles and Judith La Muniere

We have made every effort to ensure the accuracy of this donor list for contributions made between October 1, 2022 and September 30, 2023. We apologize for any errors.

**SUPPORTER (\$100 TO \$249)**

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We have made every effort to ensure the accuracy of this donor list for contributions made between October 1, 2022 and September 30, 2023. We apologize for any errors.