



Washington Adult Services –2019 Survey Summary

The survey was sent out electronically in September 2019 to 950 email addresses in Washington and on paper through the Fall 2019 Newsletter to 2,056 mailboxes. 375 people responded.

People were asked:

- 1- How important are these services? Rank in order of importance
- 2- Do you have access to this service? Percentages shown answered yes.

The green highlights show the top 5. The yellow highlights show services currently offered in the Senior Center.

Adult Services – Internet & Postal/Print

Profile	Internet	Postal/Print
Survey Response	33% [331]	2% [44]
Age		
< 60	30%	9%
60 - 69	28	32
70 - 79	30	34
80 & >	12	25
ZIP Code		
- Washington	83%	95%
- New York/Other	8	5
Own Home	91%	95%
Drive	99%	97%
Care Giver	11%	5%

Adult Services – Daily Needs	Town Senior Services	< 60	60 - 69	70 - 79	80 - >	Have Access
Percent of Responders		30%	28	30	12	
A. Adult benefit and service information	X	7	5	6	3	58%
B. Accessible, affordable, convenient transportation		10	6	10	5	67
C. Appropriate and affordable housing		8	9	9	9	68
D. Chore, home services and home maintenance programs		9	8	5	8	51
E. Safety in the home and community		5	1	1	4	76
F. Nutrition options and programs	X	11	13	13	11	54
G. Activities and services to enhance fitness, health and mental health	X	2	4	4	2	65
H. Opportunities and places to interact and develop relationships	X	3	10	8	10	63
I. Employment and volunteer opportunities	X	6	12	11	13	64
J. Intergenerational programs and opportunities	X	13	11	12	12	44
K. Outreach to isolated or homebound seniors		4	2	2	1	31
L. Support and education for caregivers		12	7	7	6	28
M. Benches, parks, walkable areas and other physical assets		1	3	3	7	73%
N. Other local needs -write the needs below. > High quality small housing > Registration for emergency access to their homes > Bus services to train lines > A new senior center > Improved sidewalks, benches, parks and lighting in the villages						

This chart shows the results of the internet survey.

This chart shows the results of the paper survey. The average age of the people taking the paper survey is a little older. The priorities of this group are also a little different.

Adult Services – Daily Needs		Yes	Have Access
A. Adult benefit and service information	X	5	80%
B. Accessible, affordable, convenient transportation		3	63
C. Appropriate and affordable housing		1	60
D. Chore, home services and home maintenance programs		2	57
E. Safety in the home and community		4	80
F. Nutrition options and programs	X	10	73
G. Activities and services to enhance fitness, health and mental health	X	8	67
H. Opportunities and places to interact and develop relationships	X	9	57
I. Employment and volunteer opportunities	X	11	70
J. Intergenerational programs and opportunities	X	13	47
K. Outreach to isolated or homebound seniors		6	47
L. Support and education for caregivers		12	57
M. Benches, parks, walkable areas and other physical assets		7	70